



TEMPORARILY RELOCATING?

With the Southern California Select plan, you may have the coverage you need.

The Southern California Select plan offers you valuable in-network benefits. But if you or eligible family members temporarily relocate outside of the network, you may be able to take advantage of our Cigna Guest Privileges program.

Use this guide to help determine if you or a dependent would be covered through Guest Privileges.

Will you or a dependent be away from the local area for **at least 60 days, but not longer than 2 years?**

NO

The Guest Privileges program is likely not available. Contact customer service for confirmation.

YES

Determine the type of plan you are being offered by asking your employer, enrollment specialist or by calling customer service.

Southern California Select plan (Network)

Are you or your dependent temporarily living in any of the 25 states (or DC) with Guest Privileges?

Arizona, California, Colorado, Delaware, Florida, Georgia, Indiana, Louisiana, Maryland, Massachusetts, Michigan, Mississippi, Missouri, New Hampshire, Ohio, Rhode Island, South Carolina, Tennessee, Texas, Utah, Virginia, Vermont, Washington, Wisconsin and West Virginia.

NO

The Guest Privileges program is likely not available. Contact customer service for confirmation.

YES

The Guest Privileges program should be available. Contact customer service for confirmation.

CUSTOMER SERVICE: 800.244.6224



In collaboration with:
HealthCare Partners
Scripps Health
St. Joseph Hoag Health

Customers can be aligned with any one of these three provider groups.

The Cigna Guest Privileges program

is a benefit to help ensure your family has the health care coverage they need for:

- › Temporary job assignments in another location
- › Families having to be at two locations temporarily during a plan year
- › Relocations where part of the family stays until the end of the school year



WHAT'S NEXT

Make a call

Call customer service to confirm eligibility. Your employer or Engagement Advisor can provide you an Enrollment Worksheet to help you gather the information needed to confirm your Cigna Guest Privileges program eligibility. If you don't have a worksheet don't worry, a customer service representative can provide you one or walk you through eligibility when you call.

A customer service representative can also help you choose a primary care provider in your new location, or you can access our provider directory at:

- › **myCigna.com**, after your effective date
- › **Cigna.com**, if you are not a customer yet

Time it right

Be sure to call customer service before the 25th of the month in order to be covered at the guest location by the first of the next month.

ONCE YOU'RE ENROLLED

You'll receive a confirmation statement from Cigna verifying your doctor selection and the effective date of coverage in your guest location. Soon after, you'll also receive a Cigna ID card for your guest location. Beginning on the effective date shown on your confirmation statement, you'll be able to access the full range of covered services at the guest location, including routine and preventive care.



The Cigna Guest Privileges program

For more information, call customer service at **800.244.6224**.



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Product availability may vary by location and plan type and is subject to change. All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and details of coverage, see your plan documents.

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